

## BlueShield. DICLOFENAC SODIUM GEL/SOLUTION Federal Employee Program. PRIOR APPROVAL REQUEST

Send completed form to: Service Benefit Plan Prior Approval P.O. Box 52080 MC 139 Phoenix, AZ 85072-2080 Attn. Clinical Services Fax: 1-877-378-4727

Additional information is required to process your claim for prescription drugs. Please complete the patient portion, and have the prescribing physician complete the provider portion and submit this completed form.

Patient Information (required)			<b>Provider Information</b> (required)				
Date:			Provider Name:				
Patient Name:			Specialty:		NPI:		
Date of Birth:	Sex: Male Female		Office Phone:		Office Fax:		
Street Address:			Office Street Address:				
City:	State:	Zip:	City:	Sta	ate:	Zip:	
Patient ID: <b>R</b>	Physician Signature:						
PHYSICIAN COMPLETES							

## **Diclofenac Sodium Gel/Solution**

NOTE: Form must be completed in its entirety for processing

Please select medication:				
Diclofenac sodium gel 1% (Voltaren)	<ul> <li>Diclofenac sodium topical solution 1.5% (Pennsaid)</li> <li>Diclofenac sodium topical solution 2% (Pennsaid)</li> </ul>			
*Check www.fepblue.org/formulary to confirm which medication				
**Non-covered branded medications must go through pri	or authorization and the formulary exception process			
Is this request for brand or generic? $\Box$ Brand $\Box$ Generation Generation $\Box$ Ge	eric			
1. What is the patient's diagnosis?				
□Osteoarthritis (OA)				
D Pain				
□ Other diagnosis ( <i>please specify</i> ):				
2. Diclofenac Sodium Gel 1% Request, please answe	er the following question:			
a. How many grams will the patient need for a 90	day supply? gram(s) per 90 days			
3. Diclofenac Sodium Topical Solution 1.5% or 2%				
a. Does the patient have osteoarthritis of the knee	(s)? $\Box$ Yes $\Box$ No			
b. How many bottles will the patient need for a 90	0 day supply? bottle(s) per 90 days			

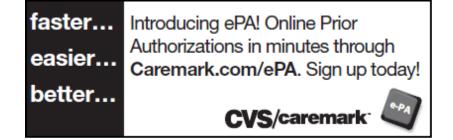


Message:

Attached is a Prior Authorization request form.

For your convenience, there are 3 ways to complete a Prior Authorization request:

Electronically Online (ePA) Results in 2-3 minutes FASTEST AND EASIEST	Now you can get responses to drug Prior Authorization requests <b>securely</b> online. <b>Online</b> submissions may receive <b>instant</b> responses and do not require faxing or phone calls. Requests can be made 24 hours a day, 7 days a week. For more information on electronic prior authorization (ePA) and to register, go to <b>Caremark.com/ePA.</b>
Phone (4-5 minutes for response)	The FEP Clinical Call Center can be reached at (877)-727-3784 between the hours of 7AM- 9PM Eastern Time. A live representative will assist with the Prior Authorization, asking for the same information contained on the attached form. Please review the form and have your answers ready for faster service. The process over the phone takes on average between 4 and 5 minutes.
Fax (3-5 days for response)	Fax the attached form to (877)-378-4727. Requests sent via fax will be processed and responded to within 5 business days. The form must be filled out completely, if there is any missing information the Prior Authorization request cannot be processed. <u>Please only fax the completed form once as</u> <u>duplicate submissions may delay processing</u> <u>times.</u>



The information provided on this form will be used to determine the provision of healthcare benefits under a U.S. federal government program, and any falsification of records may subject the provider to prosecution, either civilly or criminally, under the False Claim Acts, the False Statements Act, the mail or wire fraud statutes, or other federal or state laws prohibiting such falsification. **Prescriber Certification:** I certify all information provided on this form to be true and correct to the best of my knowledge and belief. I understand that the insurer may request a medical record if the information provided entrein is not sufficient to make a benefit determination or requires clarification and I agree to provide any such information to the insurer. Diclofenac Sodium Gel/Solution – FEP MD Fax Form Revised 6/10/2022