

REQUEST TYPE	DETERMINATION ELAPSED TIME HRS	CRITERIA ELAPSED TIME HRS
Appeal Level 1	284.35	(0.01)
Exception	8.71	4.82
Prior Authorization	11.03	5.81
Admin Appeal	16.17	0.00
TOTAL	320.26	10.63

APPROVALS	DENIALS
0.50	0.50
0.50	0.50
0.50	0.50
0.00	1.00
<i>0.43</i>	<i>0.57</i>