

REPORTING YEAR	REPORTING QUARTER	REPORTING MONTH	Request Type	APPROVALS	DENIALS	NO RESPONSE	URGENT	STANDARD	SPECIALTY
2024	1ST	01JAN	Appeal Level 1	57	32	0	40	49	48
			Exception	138	247	266	223	428	1
			Prior Authorization	1275	847	556	745	1933	670
			01JAN TOTAL	1470	1126	822	1008	2410	719
		02FEB	Appeal Level 1	60	34	0	36	58	46
			Exception	189	261	253	247	456	0
			Prior Authorization	1401	806	590	816	1981	727
			02FEB TOTAL	1650	1101	843	1099	2495	773
		03MAR	Appeal Level 1	59	40	0	37	62	46
			Exception	174	259	245	206	472	1
			Prior Authorization	1381	835	518	745	1989	684
			03MAR TOTAL	1614	1134	763	988	2523	731
		Appeal Level 1		176	106	0	113	169	140
		Exception		501	767	764	676	1356	2
		Prior Authorization		4057	2488	1664	2306	5903	2081
		1ST QUARTER TOTAL		4734	3361	2428	3095	7428	2223
	2ND	04APR	Appeal Level 1	59	33	0	35	57	54
			Exception	163	262	242	193	474	2
			Prior Authorization	1371	781	468	761	1859	716
			04APR TOTAL	1593	1076	710	989	2390	772
		05MAY	Appeal Level 1	53	29	0	34	48	42
			Exception	160	321	312	216	577	0
			Prior Authorization	1313	718	520	703	1848	692
			05MAY TOTAL	1526	1068	832	953	2473	734
		06JUN	Appeal Level 1	51	31	0	27	55	40
			Exception	126	258	300	176	508	3
			Prior Authorization	1176	573	477	599	1627	568
			06JUN TOTAL	1353	862	777	802	2190	611
		Appeal Level 1		163	93	0	96	160	136
		Exception		449	841	854	585	1559	5
		Prior Authorization		3860	2072	1465	2063	5334	1976
		2ND QUARTER TOTAL		4472	3006	2319	2744	7053	2117
	3RD	07JUL	Appeal Level 1	44	26	0	20	50	31
			Exception	151	254	270	198	477	5
			Prior Authorization	1487	810	511	848	1960	740
			07JUL TOTAL	1682	1090	781	1066	2487	776
		08AUG	Appeal Level 1	44	37	0	27	54	25
			Exception	164	272	281	202	515	3
			Prior Authorization	1439	783	508	767	1963	684
			08AUG TOTAL	1647	1092	789	996	2532	712
		09SEP	Appeal Level 1	46	28	0	28	46	26
			Exception	137	253	271	165	496	3
			Prior Authorization	1326	702	470	685	1813	633
			09SEP TOTAL	1509	983	741	878	2355	662
		Appeal Level 1		134	91	0	75	150	82
		Exception		452	779	822	565	1488	11

		Prior Authorization		4252	2295	1489	2300	5736	2057
		3RD QUARTER TOTAL		4838	3165	2311	2940	7374	2150
4TH	10OCT	Appeal Level 1		50	41	0	28	63	41
		Exception		166	289	295	203	547	4
		Prior Authorization		1488	785	485	798	1960	693
		10OCT TOTAL		1704	1115	780	1029	2570	738
	11NOV	Appeal Level 1		36	27	0	19	44	27
		Exception		159	245	260	171	493	3
		Prior Authorization		1292	586	467	649	1696	625
		11NOV TOTAL		1487	858	727	839	2233	655
	12DEC	Admin Appeal		0	1	0	0	1	0
		Appeal Level 1		25	29	0	15	39	22
		Exception		152	219	225	181	415	3
		Prior Authorization		1487	632	409	700	1828	683
		12DEC TOTAL		1664	881	634	896	2283	708
	Admin Appeal			0	1	0	0	1	0
	Appeal Level 1			111	97	0	62	146	90
	Exception			477	753	780	555	1455	10
	Prior Authorization			4267	2003	1361	2147	5484	2001
	4TH QUARTER TOTAL			4855	2854	2141	2764	7086	2101
GRAND TOTAL				18899	12386	9199	11543	28941	8591

NON SPECIALTY	TOTAL	% APPROVALS	% DENIALS	% NO RESPONSE	% URGENT	% STANDARD	% SPECIALTY	% NON SPECIALTY
41	89	64.04%	35.96%	0.00%	44.94%	55.06%	53.93%	46.07%
650	651	21.20%	37.94%	40.86%	34.25%	65.75%	0.15%	99.85%
2008	2678	47.61%	31.63%	20.76%	27.82%	72.18%	25.02%	74.98%
2699	3418	43.01%	32.94%	24.05%	29.49%	70.51%	21.04%	78.96%
48	94	63.83%	36.17%	0.00%	38.30%	61.70%	48.94%	51.06%
703	703	26.88%	37.13%	35.99%	35.14%	64.86%	0.00%	100.00%
2070	2797	50.09%	28.82%	21.09%	29.17%	70.83%	25.99%	74.01%
2821	3594	45.91%	30.63%	23.46%	30.58%	69.42%	21.51%	78.49%
53	99	59.60%	40.40%	0.00%	37.37%	62.63%	46.46%	53.54%
677	678	25.66%	38.20%	36.14%	30.38%	69.62%	0.15%	99.85%
2050	2734	50.51%	30.54%	18.95%	27.25%	72.75%	25.02%	74.98%
2780	3511	45.97%	32.30%	21.73%	28.14%	71.86%	20.82%	79.18%
142	282	62.41%	37.59%	0.00%	40.07%	59.93%	49.65%	50.35%
2030	2032	24.66%	37.75%	37.60%	33.27%	66.73%	0.10%	99.90%
6128	8209	49.42%	30.31%	20.27%	28.09%	71.91%	25.35%	74.65%
8300	10523	44.99%	31.94%	23.07%	29.41%	70.59%	21.13%	78.87%
38	92	64.13%	35.87%	0.00%	38.04%	61.96%	58.70%	41.30%
665	667	24.44%	39.28%	36.28%	28.94%	71.06%	0.30%	99.70%
1904	2620	52.33%	29.81%	17.86%	29.05%	70.95%	27.33%	72.67%
2607	3379	47.14%	31.84%	21.01%	29.27%	70.73%	22.85%	77.15%
40	82	64.63%	35.37%	0.00%	41.46%	58.54%	51.22%	48.78%
793	793	20.18%	40.48%	39.34%	27.24%	72.76%	0.00%	100.00%
1859	2551	51.47%	28.15%	20.38%	27.56%	72.44%	27.13%	72.87%
2692	3426	44.54%	31.17%	24.28%	27.82%	72.18%	21.42%	78.58%
42	82	62.20%	37.80%	0.00%	32.93%	67.07%	48.78%	51.22%
681	684	18.42%	37.72%	43.86%	25.73%	74.27%	0.44%	99.56%
1658	2226	52.83%	25.74%	21.43%	26.91%	73.09%	25.52%	74.48%
2381	2992	45.22%	28.81%	25.97%	26.80%	73.20%	20.42%	79.58%
120	256	63.67%	36.33%	0.00%	37.50%	62.50%	53.13%	46.88%
2139	2144	20.94%	39.23%	39.83%	27.29%	72.71%	0.23%	99.77%
5421	7397	52.18%	28.01%	19.81%	27.89%	72.11%	26.71%	73.29%
7680	9797	45.65%	30.68%	23.67%	28.01%	71.99%	21.61%	78.39%
39	70	62.86%	37.14%	0.00%	28.57%	71.43%	44.29%	55.71%
670	675	22.37%	37.63%	40.00%	29.33%	70.67%	0.74%	99.26%
2068	2808	52.96%	28.85%	18.20%	30.20%	69.80%	26.35%	73.65%
2777	3553	47.34%	30.68%	21.98%	30.00%	70.00%	21.84%	78.16%
56	81	54.32%	45.68%	0.00%	33.33%	66.67%	30.86%	69.14%
714	717	22.87%	37.94%	39.19%	28.17%	71.83%	0.42%	99.58%
2046	2730	52.71%	28.68%	18.61%	28.10%	71.90%	25.05%	74.95%
2816	3528	46.68%	30.95%	22.36%	28.23%	71.77%	20.18%	79.82%
48	74	62.16%	37.84%	0.00%	37.84%	62.16%	35.14%	64.86%
658	661	20.73%	38.28%	41.00%	24.96%	75.04%	0.45%	99.55%
1865	2498	53.08%	28.10%	18.82%	27.42%	72.58%	25.34%	74.66%
2571	3233	46.67%	30.41%	22.92%	27.16%	72.84%	20.48%	79.52%
143	225	59.56%	40.44%	0.00%	33.33%	66.67%	36.44%	63.56%
2042	2053	22.02%	37.94%	40.04%	27.52%	72.48%	0.54%	99.46%

5979	8036	52.91%	28.56%	18.53%	28.62%	71.38%	25.60%	74.40%
8164	10314	46.91%	30.69%	22.41%	28.50%	71.50%	20.85%	79.15%
50	91	54.95%	45.05%	0.00%	30.77%	69.23%	45.05%	54.95%
746	750	22.13%	38.53%	39.33%	27.07%	72.93%	0.53%	99.47%
2065	2758	53.95%	28.46%	17.59%	28.93%	71.07%	25.13%	74.87%
2861	3599	47.35%	30.98%	21.67%	28.59%	71.41%	20.51%	79.49%
36	63	57.14%	42.86%	0.00%	30.16%	69.84%	42.86%	57.14%
661	664	23.95%	36.90%	39.16%	25.75%	74.25%	0.45%	99.55%
1720	2345	55.10%	24.99%	19.91%	27.68%	72.32%	26.65%	73.35%
2417	3072	48.40%	27.93%	23.67%	27.31%	72.69%	21.32%	78.68%
1	1	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%
32	54	46.30%	53.70%	0.00%	27.78%	72.22%	40.74%	59.26%
593	596	25.50%	36.74%	37.75%	30.37%	69.63%	0.50%	99.50%
1845	2528	58.82%	25.00%	16.18%	27.69%	72.31%	27.02%	72.98%
2471	3179	52.34%	27.71%	19.94%	28.18%	71.82%	22.27%	77.73%
1	1	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%
118	208	53.37%	46.63%	0.00%	29.81%	70.19%	43.27%	56.73%
2000	2010	23.73%	37.46%	38.81%	27.61%	72.39%	0.50%	99.50%
5630	7631	55.92%	26.25%	17.84%	28.14%	71.86%	26.22%	73.78%
7749	9850	49.29%	28.97%	21.74%	28.06%	71.94%	21.33%	78.67%
31893	40484	46.68%	30.59%	22.72%	28.51%	71.49%	21.22%	78.78%